

## 1914 Old Hickory Boulevard, Nashville TN 37027 615-521-1937 - info@nashvillemusicacademy.org

## STANDARD POLICY (MUSIC LESSONS) 2022-23

**Welcome to Nashville Music Academy.** We are Nashville's premier source for music education programs. NMA offers music lessons for every instrument and any experience level, age and ability. Appointments are accepted for in-home or online lessons 7 days a week, 10 a.m. to 8.m. (depending on instructor availability). Instructors are independent contractors, and not employees of NMA. Referrals are available for instudio lessons. Registration is simple and can be done online, in person, or over the phone. We accept cash, check, Paypal, Visa & Mastercard for payment of lessons. All returned checks are subject to a \$15 processing fee.

**RATES** for lessons are as follows:

- ~ All 30 minute lessons are \$35.
- ~ All 45 minute lessons are \$45.
- ~ All 60 minute lessons are \$65.
- ~ Buy 4 lessons in advance and receive 5% OFF.

**CANCELLATION POLICY**: If you need to cancel your lesson, please call/text/email the contact numbers above within 24 hours of the appointment. Exceptions are made for inclement weather (when Nashville under a weather advisory) and fever/illness. Otherwise, late cancellations and no-shows must be paid for before another lesson can be scheduled. At the teachers discretion, you can reschedule for the same business week to avoid paying for the missed lesson and not receiving it.

**WELL BEING POLICY:** If you (or someone you've been in contact with) has experienced fever or flu symptoms within 72 hours of your lesson, we require that you cancel. We follow state and local guidelines, including but not limited to, any mask mandates.

**RESCHEDULE POLICY**: If you need to reschedule your lesson, please call/text/ email the contact numbers above 24 hours prior to your lesson.

**REFUND POLICY**: There are no refunds except in the case of a billing or payment error on behalf of NMA LLC.

[] Check here if you would like to enroll in AutoPay for lessons.
I have read the policy above and agree to the terms.
Signature of Student or Parent/Guardian
// Date